

Community Action Council of Portage County  
**HOME RELIEF PROGRAMS 2.0 and 3.0**  
**JANUARY 1, 2021 THROUGH SEPTEMBER 30, 2022**

**OVERVIEW:** CAC of Portage County is operating two (2) Home Relief Programs between **01/01/21 – 09/30/22** to provide a wide range of **RENTAL ASSISTANCE, MORTGAGE ASSISTANCE, AND ASSISTANCE WITH VARIOUS UTILITY BILLS**. Funds are federal and are provided thru the Governor’s Office and the Ohio Development Services Agency (ODSA). Individuals and families who reside in Portage County who have been impacted by COVID-19 and are below **80%** of the median family income for Portage County may be eligible. A basic summary of the program requirements and related information is as follows:

All individuals applying for assistance must complete an application packet and **document COVID impact**; the application and basic information will be available on the CAC website @ [www.cacportage.net](http://www.cacportage.net) along with required documents. All applications must be received through the CAC Cares mailbox on line, but may also be dropped off at the agency drop box at 1036 West Main in Ravenna. There are two (2) paths: **HOMEOWNERS & RENTERS**.

- Homeowners should click on the **HOMEOWNERS** icon; renters should click on the **RENTERS** icon. Application information and instructions will be available under each.
- All applicants must also complete a CAC Intake Summary, complete additional required documents, provide proof of **30 days or annual income** and be below **80%** of the county median income as illustrated below; income definitions are the same as HEAP and other required forms will be needed as mandated by the Ohio Development Services Agency.

Family Size	MONTHLY INCOME	ANNUAL INCOME	Family Size	MONTHLY INCOME	ANNUAL INCOME
1	\$ 3,742	\$ 44,900	5	\$ 5,771	\$ 69,250
2	\$ 4,275	\$ 51,300	6	\$ 6,200	\$ 74,400
3	\$ 4,808	\$ 57,700	7	\$ 6,625	\$ 79,500
4	\$ 5,342	\$ 64,100	8	\$ 7,054	\$ 84,650

- All customer contact will be remote, by either phone, email, or a combination thereof.
- **Rent and rent arrearages, water/sewer, trash/refuse, internet, and heating/electric utility costs** can be paid for a specific period and are flexible if all required documentation is received from the customer, landlord, and applicable utility company beginning in April 1 2020. Security deposits related to rental agreements are also eligible for payment. No payments will be made to clients, or for expenses previously paid. For heating/electric utility costs, customers must use HEAP assistance first if eligible.
- **Mortgage assistance, mortgage arrearages, and other home owner assistance** may be paid for up to **3 consecutive months** and additional information must be received from the customer. Additional assistance may be available but it is not guaranteed.
- There are **NO CAP LEVELS** on the total assistance per household.
- Individuals applying can access an application and required forms on the CAC website at the icons on the home page. After completing/signing the application it can be scanned & emailed to [cares@cacportage.net](mailto:cares@cacportage.net) or dropped off at the agency drop box (1036 W. Main, Ravenna). For initial questions send an email to the CARES mailbox or leave a voicemail @ 330-297-1456 Ext 225;
- An **Intake Specialist/Case Manager** will contact the applicant as soon as possible and arrange for receipt of all required documentation/information.