



**Ravenna City Council
Information Systems Committee Meeting Minutes
October 14, 2025, 2025**

The public meeting was held in person in City Council Chambers.

Council present: Council President Rob Kairis, Amy Michael, Paul Moskun, Cheryl Wood, Matt Harper, Tyler Marovich, Tim Calfee, Christina West

Also attending the meeting: Mayor Frank Seman; Police Chief, Jake Smallfield; Service Director, Tim Contant; City Engineer; Bob Finney; Council Clerk, Chelsea Gregor; Larry Silenius, Cliff Soudil, Greg Francis, Eve Francis, Cynthia Miller, Barbara Niemiller, Carmen Laudato, Emilee York, AJ Pifel, Cindi Kightlinger, Jonathan Bender

The Information Systems Committee Meeting was called to order at 6:40 P.M. by Committee Chair, Mr. Marovich.

The first item was contracts with Revise and GoGov.

Mr. Marovich introduced IT Director, Jonathan Bender, and explained that a subcommittee had reviewed the City's current website and recommended moving to a new platform with Revise. He said that the new website will allow department heads to make website updates directly rather than relying on outside contractors, adding that the change would improve responsiveness and reduce costs.

Mr. Calfee asked whether all website features listed in the proposal were included in the price and if the City would be able to maintain such a complex site.

Mr. Bender confirmed that all listed features were included and said that the new system was designed to be user-friendly—similar to using Microsoft Word—allowing multiple users to make edits without technical training. He added that ten users would have access, including department heads, with permissions limited to their sections.

Ms. West confirmed that the administration would now be able to update information internally.

Mr. Bender explained that training and templates were included in the contract.

Mr. Marovich compared the new system's ease of use to "having furniture delivered" rather than building it from scratch, noting it would prevent accidental technical issues.

Mr. Bender further described how the new mobile app, GoGov, would complement the website, featuring branded push notifications and a "311-style" public request system. Residents could report issues by photo and GPS location, and requests would be routed directly to departments. The app would also include event alerts, street closures, and links to website functions such as bill payments or city calendars.

Mr. Kairis commended the committee's work, noting that while the focus was currently on communication tools, the system could later be expanded to streamline legislative processes.

Mr. Moskun asked about reaching residents who do not use the internet.

Mr. Bender replied that the system includes text and voice messaging options, and additional mail or postcard communications could supplement digital alerts.

Ms. Michael supported maintaining text alerts for accessibility, and Ms. West added that notifications could be customized by the city.

- The item was for moved forward.

The second item was a contract with Webex.

Mr. Bender explained a new phone system that would reduce long-term costs and eliminate hardware maintenance issues. The current phone system is outdated, with limited support and expensive parts. The new cloud-based platform would improve reliability and safety, including video-enabled doorbells for water and wastewater plants, and allow police officers to use secure shift phones integrated with city systems. Mr. Bender noted that the upgrade would cost approximately \$64,000 upfront for setup and about \$9,700 annually thereafter, offering improved features, redundancy, and integration with existing emergency systems.

- The item was for moved forward.

The third item was a contract renewal of Civica License & Support for the Finance Dept.

Ms. Lorence presented a \$29,000 renewal contract for Civica software, which supports the city's finance, payroll, utility billing, and purchasing systems. She explained that although typically routine, the bundled contract required Council authorization this year due to billing changes.

- The item was for moved forward.

There being no further business for discussion, the meeting adjourned at 7:02 P.M.

ATTEST:

Clerk of Council

**Tyler Marovich, Chairperson
Information Systems Committee**